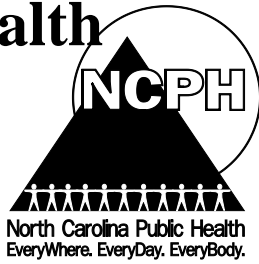


# Forsyth County Board of Health



- Dr. Linda L. Petrou, PhD, Chair
- Dr. James K. Doub, OD, Vice Chair
- Mr. John Davenport, Jr., PE
- Dr. Allen S. Hudspeth, MD
- Dr. Calvert B. Jeffers, Jr., DVM
- Dr. Charles F. Massler, DDS, M.Ed.
- Dr. Willard L. McCloud, Jr., MD
- Ms. Jane Bradner Mosko, RN, CRNA
- Mr. J. Phil Seats, R.Ph., MBA
- Dr. P. Lee Salisbury, III, DDS
- Dr. Ricky Sides, DC
- Ms. Gloria D. Whisenhunt, County Commissioner

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## BOARD OF HEALTH MINUTES May 2, 2012

### MEMBERS PRESENT

Dr. Linda Petrou, Chair  
Dr. James Doub, Vice Chair  
Mr. John Davenport  
Dr. Allen S. Hudspeth  
Dr. Calvert Jeffers  
Dr. Charles Massler  
Dr. Willard McCloud  
Ms. Jane Bradner Mosko  
Mr. J. Phil Seats  
Dr. Ricky Sides

### STAFF PRESENT

Mr. Marlon Hunter  
Ms. Cynthia Jeffries  
Ms. Sandra Clodfelter  
Ms. Quintana Stewart  
Ms. Lorrie Christie  
Mr. Ken Bowyer  
Ms. Sheryl Emory  
Mr. Ryan Harrison  
Ms. Michelle Kirkley  
Mr. Daniel Lemons  
Mr. Scott Steed

### MEMBERS ABSENT

Ms. Gloria Whisenhunt

### OTHERS PRESENT

None

### **Call to Order:**

On Wednesday, May 2, 2012, the Forsyth County Board of Health held its regularly scheduled monthly meeting in the Board Room at the Forsyth County Department of Public Health (FCDPH). Dr. Linda Petrou, called the meeting to order at 5:35 p.m. and welcomed Board members and guests.

### **Consideration of Minutes:**

The minutes of the April 4, 2012 Board of Health Meeting were reviewed by the Board. A motion was made by Dr. James Doub to approve the minutes and seconded by Dr. Ricky Sides. The rest of the Board agreed and the minutes were approved.

### **Public Comment Section:**

Board Members and staff introduced themselves. There were no members of the public in attendance.

### **Health Director's Comments:**

Mr. Marlon Hunter spoke to the Board regarding a budget cut the department is facing to non-restricted aid the county fund allocates from the Division of Public Health to local health departments. The department is in the process of preparing the budget for the Legislative Session for this year. He told the Board to look to receive an email on the communications the department has had and that he and Ms Cynthia Jeffries have gone ahead and sent out communications to our Legislative delegation to make them aware from an education standpoint and to ask them to support us. Mr. Hunter gave some examples of the impacts on the local health departments that the funds were used for. These include: communicable disease control activity, TB and sexually transmitted disease programs, environmental health-food borne community diseases, hiring and contracting for additional staff positions, cutting costs for getting community input, community health assessment, special needs clients and paying for medications needed for communicable diseases. Also, some of the innovative examples that the department have been able to use the funding for include: offering the first ever community-wide free prostate cancer screening and providing STD screening to person persons at the Salvation Army and other centers for the homeless and the disenfranchised. He stated that these are just a few examples.

Secondly, Mr. Hunter stated the department is in the process of working on the Community Health Assessment in a collaborative effort with hospitals. They have identified the first four priorities and are working on committees. He expressed his appreciation to the Board for making themselves available to participate and appreciates the support.

Dr. Petrou expressed her disappointment regarding the funding that might be cut on programs that we use.

Lastly, Mr. Hunter said that Dr. Sides would be talking about the Environmental Health/Qdoba issue but he did want to say he had met with Mr. Bob Whitwam and his staff and they did some strategizing about how to move forward in an effort to improve their perception in the community. He closed by reporting that Mr. Whitwam would be away that night and the next day at a training and Ms. Lynne Mitchell would be out working in the Community Garden. He invited Board Members to go see the garden after the meeting was over, if they could.

### **Old Business:**

Dr. Petrou thanked staff again for last month's celebration for the 100<sup>th</sup> Year Anniversary of the Board of Health. She said she had gotten comments from visitors saying how much they enjoyed getting to meet people and learning more about what the department does.

Ms. Sandra Clodfelter announced the Nursing Division had received a \$10,000 donation but she was not sure of all the details at that time. They also had another offer from one of the local churches to provide some snacks for people when they are getting their blood drawn. When asked who the Nurse was who had taken the donor around on a tour, Ms. Clodfelter confirmed it was Ms. Micki Metscher.

Ms. Sheryl Emory, Environmental Health Division, updated the Board on the recent tuna recall where there were some salmonella cases associated with it.

## **New Business:**

### **Theme – Environmental Health Services**

Ms. Emory introduced other staff members from the division, who would be giving presentations on their expertise in the Environmental Health Services field in the following areas:

- Tattoo Artist Sanitation Program - Mr. Daniel Lemons (Responsible for the sanitation of tattoo parlors. Tattoo Parlors are regulated through an inspection and permitting process. Tattoo permits are issued to an artist at a specific place of operation and are not transferable to other artists or addresses. Permits have to be renewed every year and can not be issued unless there has been an inspection.)
- Child Care Sanitation Program – Ms. Michelle Kirkley (Responsible for promoting the well-being of children from injury and communicable diseases and assisting licensing agencies with monitoring and compliance of daycare operations)
- Public Swimming Pool Sanitation Program – Mr. Ken Bowyer (Responsible for inspecting public swimming pools, spas and wading pools once or twice a year depending on the specific permit. Pools are inspected in an effort to help prevent injury and disease. There are 354 public pools in Forsyth County. During the inspection, Environmental Health staff check for water chemistry and temperature; pool construction features such as fences, ladders, steps, decks, and lighting; pool circulation system; depth markers, diving markers; safety provisions such as signage, lifesaving equipment, and suction hazards. Some of the things that can go wrong at pools include drowning, neck injuries, head injuries, etc.)
- Mosquito/Vector Control Program – Mr. Ryan Harrison (Main emphasis is on educating the public in an effort to raise awareness about simple steps to reduce mosquito populations in the community by eliminating standing water; year-round habitat monitoring and seasonal treatment of mosquito breeding areas; species identification and distribution and complaint investigations.)

All of the staff gave very interesting, captivating and informative presentations showcasing their knowledge and dedication in their specific fields (copy of all handouts on file in Administration Binder).

## **Other Business:**

None

## **Committee Reports:**

Dr. Sides reported that the committee met with Mr. Jamey Horton regarding the Qdoba issue. They had a very candid and productive conversation. Mr. Whitwam agreed to provide some education and there are some programs they will be looking into. Dr. Sides had a conversation with Mr. Horton with the intent to see if they could get the problem resolved and see what concerns he may have. The committee plans to meet again next Wednesday night with staff and Mr. Horton for another cordial conversation and attempt to solve some of his concerns.

Mr. Hunter added they are going to work with Ed to do some customer service training for Environmental Health staff as a refresher because the customer service piece is not something staff have on a regular bases. He stated that in addition to that, with the new food code rolling out, it will allow Environmental Health staff to talk about the inspection program and what our intentions are, in moving forward. We have a lot of negative press, so we want to shed light on the new regulation. Mr. Hunter also plans to speak at the Environmental Health Round Table about what our intentions are here at Environmental Health. He made mention of an article in the Journal where it was stated that the department is responsible for zoning and we are not and stated that there's a lot of bad information in the article. Whatever we try to put forth to form a partnership with them (the Journal), the wrong message still tends to get out. Mr. Hunter said he will do all he can and has asked Environmental Health staff to work with together with him to try to put out a positive light. He said the way we will do that is to work to keep ourselves in a positive light, be as consistent as we can about how we enforce the rules and laws from one inspector to the next, do the best we can to limit complaints and give consistent messages across the board about regulations and what they mean. In doing all of this, we need to try to do it in the most highly customer friendly way, however, we do not want to cut corners.

Dr. Charles Massler stated that he thought enhanced customer service training was the right way to go. He mentioned that he had spoken with two restaurateurs (brothers who own separate restaurants in Winston-Salem) after the last Board of Health meeting. They had no personal complaints or experiences with perceived vindictive attitudes from health/restaurant inspectors. They were not aware of colleagues having vindictive experiences during inspections. Dr. Massler stated that we need to work to ensure that inspectors are enforcing policies consistently and that there is no indication of negative attitude or vindictiveness toward their 'customers' in their work. He reiterated that he thought enhanced customer service training for inspectors and their management team was appropriate.

### **Adjourn:**

A request for a motion to adjourn was made by Dr. Petrou. A motion was made by members of the Board and the meeting adjourned at 7:45 pm.

Marlon B. Hunter  
Secretary to the Board  
MBH/lgc